



Dell XPS 15 9560 Battery Replacement

If your Dell XPS 15 9560 fails to charge, the...

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INTRODUCTION

If your Dell XPS 15 9560 fails to charge, the battery dies unusually quick, or the laptop cannot power on without being connected to the charger, the battery may be faulty and in need of a replacement.

A battery is responsible for providing power to the device. Overcharging the laptop by leaving it on the charger after it has reached its maximum charge or exceeding the number of charging cycles the battery can withstand will deteriorate the functionality of the battery.

When examining the your laptop or battery, take care to see if it is swollen. A swollen battery, when punctured, can cause a fire or an explosion. Follow this [informative guide](#) on possible signs, causes, and removal.

Ensure that the laptop is turned off and unplugged before beginning.

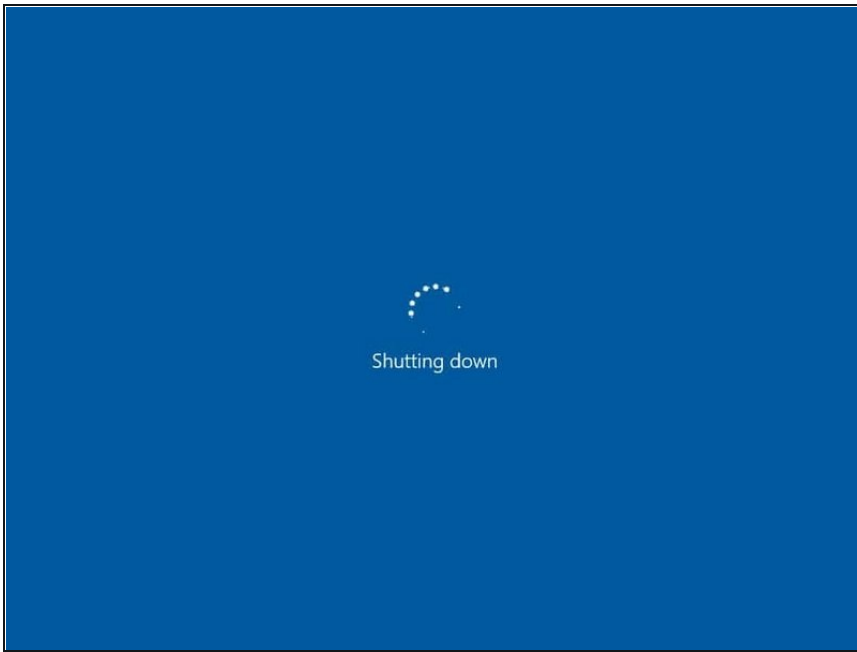
TOOLS:

[Phillips #2 Screwdriver](#) (1)
[T5 Torx Screwdriver](#) (1)

PARTS:

[Dell XPS 15 9560 Backplate](#) (1)
[Dell 6GTPY 91 Wh Battery](#) (1)
[Dell V0GMT Battery](#) (1)

Step 1 — Back Panel



⚠ Before beginning, unplug the charger and any peripherals. If possible, discharge your battery below 25%.

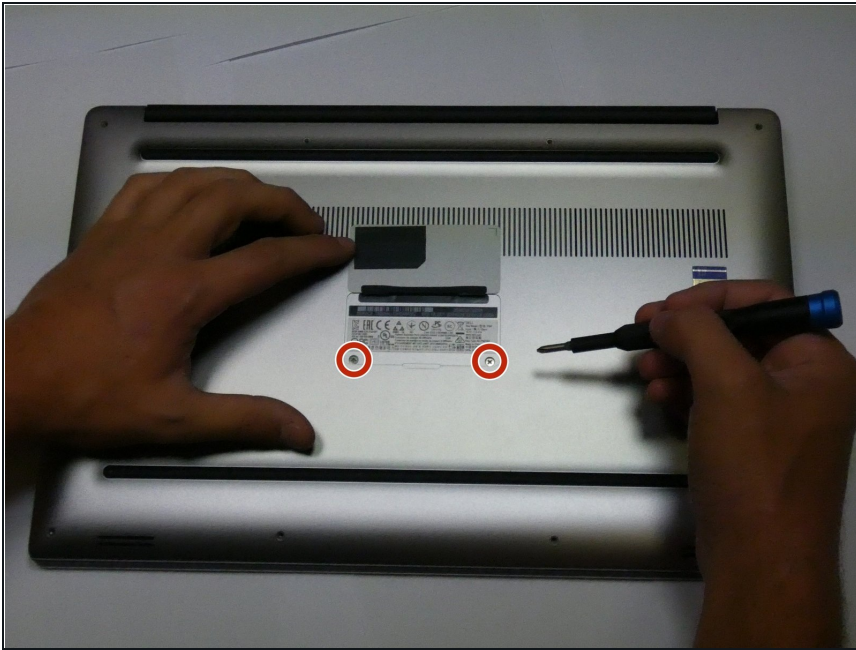
- Shut the laptop down.

Step 2



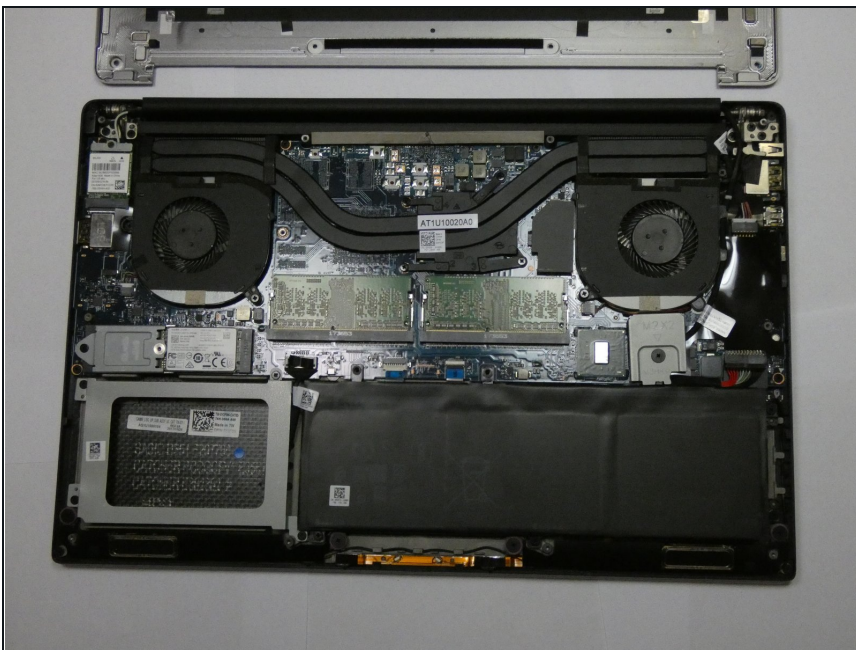
- Remove the ten 4.0 mm screws from the back panel of the laptop using a T5 Torx screwdriver.

Step 3



- Remove the two 5 mm screws underneath the XPS badge door using a Phillips screwdriver

Step 4



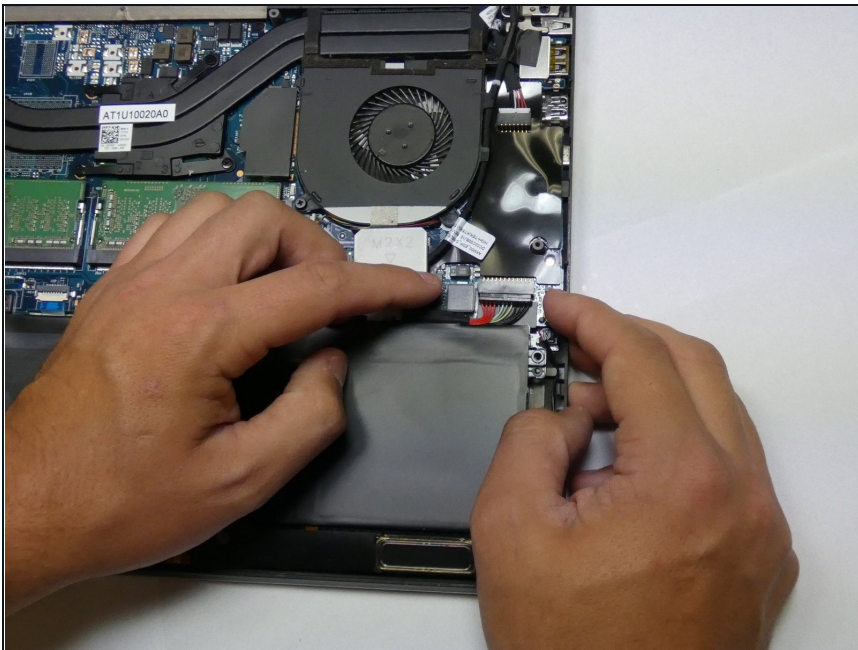
- Use a scribe to remove the bottom base cover from the backplate.

Step 5 — Battery



- Using a T5 Torx screwdriver, remove the six 4.0 mm screws.

Step 6



- Use your fingernails to gently "walk" the battery connector directly out of its socket.

Step 7



- Remove the battery.

To reassemble your device, follow these instructions in reverse order.

For optimal performance, after completing this guide, [calibrate](#) your newly installed battery.

Take your e-waste to an [R2 or e-Stewards certified recycler](#).