

EtreCheck version: 4.3.6 (4D041)

Report generated: 2018-07-27 09:40:57

Download EtreCheck from <https://etrecheck.com>

Runtime: 4:42

Performance: Good

Problem: Other problem

Description:

Fan doesn't stop running

Major Issues:

Anything that appears on this list needs immediate attention.

Adware - Adware detected.

Unsigned files - There are unsigned software installed that could be adware and should be reviewed.

Minor Issues:

These issues do not need immediate attention but they may indicate future problems.

Heavy RAM usage - This machine is using a large amount of RAM.

Apps with heavy CPU usage - There have been numerous cases of apps with heavy CPU usage.

Clean up - There are orphan files that could be removed.

System modifications - There are a large number of system modifications running in the background.

32-bit Apps - This machine has 32-bits apps that may have problems in the future.

Abnormal shutdown - Your machine shut down abnormally.

Hardware Information:

MacBook Air (13-inch, 2013 - 2014) / MacBook Air (13-inch, Mid 2013)

MacBook Air Model: MacBookAir6,2

1 1.7 GHz Intel Core i7 (i7-4650U) CPU: 2-core

8 RAM - Not upgradeable

BANK 0/DIMM0 - 4 GB DDR3 1600 ok

BANK 1/DIMM0 - 4 GB DDR3 1600 ok

Battery: Health = Normal - Cycle count = 683

Video Information:

Intel HD Graphics 5000 - VRAM: 1536 MB

Color LCD 1440 x 900

Thunderbolt Display 2560 x 1440

Drives:

disk0 - APPLE SSD SM0512F 500.28 GB (Solid State - TRIM: Yes)

Internal PCI 5.0 GT/s x2 Serial ATA

disk0s1 - EFI (MS-DOS FAT32) [EFI] 210 MB

disk0s2 500.07 GB

disk1s1 - Macintosh HD (APFS) 500.07 GB (376.10 GB used)

disk1s2 - Preboot (APFS) [APFS Preboot] 500.07 GB (21 MB used)

disk1s3 - Recovery (APFS) [Recovery] 500.07 GB (518 MB used)

disk1s4 - VM (APFS) [APFS VM] 500.07 GB (1.07 GB used)

disk2 - Disk Image 41 MB (Disk Image)

External Disk Image

Mounted Volumes:

disk1s1 - Macintosh HD 500.07 GB (122.20 GB free)

APFS

Mount point: /

Encrypted

disk1s4 - VM [APFS VM] 500.07 GB (122.20 GB free)

APFS

Mount point: /private/var/vm

Network:

Interface usbmodem317B32: KanziSWD

Interface en7: iPad

Interface en0: Wi-Fi Scotland

802.11 a/b/g/n/ac

One IPv4 address

Interface en4: iPhone

Interface en2: Bluetooth PAN

Interface bridge0: Thunderbolt Bridge

iCloud Quota: 118.82 GB available

System Software:

macOS High Sierra 10.13.5 (17F77)

Time since boot: Less than an hour

System Load: 3.81 (1 min ago) 14.95 (5 min ago) 9.34 (15 min ago)

Configuration Files:

/etc/hosts - Count: 6

Security:

System Status

Gatekeeper Mac App Store and identified developers

System Integrity Protection Enabled

Adware:

Launchd: ~/Library/LaunchAgents/Kuklorest.dolnwoad.plist

Executable: ~/Library/Application Support/Kuklorest/

Kuklorest.app/Contents/MacOS/AppYM -trigger download -isDev 0 -installVersion 1175 -firstAppld 1438184180372129 -sig YAIR_SIGNATURE -identity Kuklorest

Reason: Adware name match

Launchd: ~/Library/LaunchAgents/Kuklorest.uadpte.plist

Executable: ~/Library/Application Support/Kuklorest/

Kuklorest.app/Contents/MacOS/AppYM -trigger update -isDev 0 -installVersion 1175 -firstAppld 1438184180372129 -identity Kuklorest -sig YAIR_SIGNATURE -agentUpdate 0

Reason: Adware name match

Launchd: ~/Library/LaunchAgents/Kuklorest.disable.plist

Executable: ~/Library/Application Support/Kuklorest/

Kuklorest.app/Contents/MacOS/AppYM -trigger disable -isDev 0 -installVersion 1175 -firstAppld 1438184180372129 -identity Kuklorest

Reason: Adware name match

Launchd: ~/Library/LaunchAgents/Manroling.isengard.plist

Executable: ~/Library/Application Support/Manroling/
Manroling.app/Contents/MacOS/AppNOS -trigger update -isDev 0
-installVersion 1099 -firstAppld 1434976216979282 -identity
Manroling -sig NOSIGNATURE_SIGNATURE -agentUpdate 2

Reason: Adware name match

Launchd: ~/Library/LaunchAgents/Kuklorest.AppVemoral.plist

Executable: ~/Library/Application Support/Kuklorest/
Kuklorest.app/Contents/MacOS/AppYM -trigger AppRemoval -
isDev 0 -installVersion 1175 -firstAppld 1438184180372129 -
identity Kuklorest

Reason: Adware name match

Launchd: ~/Library/LaunchAgents/Kuklorest.btvlit.plist

Executable: ~/Library/Application Support/Kuklorest/
Kuklorest.app/Contents/MacOS/AppYM -trigger Itvbit -isDev 0 -
installVersion 1175 -firstAppld 1438184180372129 -identity
Kuklorest

Reason: Adware name match

Unsigned Files:

Launchd: /Library/LaunchAgents/com.paragon-
software.facebook.agent.plist

Executable: /Library/Application Support/Paragon Software/
Paragon Software Facebook Agent.app/Contents/MacOS/
Paragon Software Facebook Agent

Details: Exact match found in the whitelist - probably OK

Launchd: /Library/LaunchDaemons/
com.seagate.TBDecorator.plist

Executable: /Library/Application Support/Seagate/
TBLoopDriveParams

Details: Exact match found in the whitelist - probably OK

Launchd: ~/Library/LaunchAgents/
com.skype.skype.shareagent.plist

Executable: /Applications/Skype.app/Contents/Library/
LaunchServices/com.skype.skype.shareagent.bundle/Contents/
MacOS/com.skype.skype.shareagent

Details: Exact match found in the whitelist - probably OK

Launchd: /Library/LaunchDaemons/

com.microsoft.office.licensing.helper.plist

Executable: /Library/PrivilegedHelperTools/

com.microsoft.office.licensing.helper

Details: Exact match found in the whitelist - probably OK

Launchd: /Library/LaunchAgents/

com.Nokia.NokiaInternetModem_icera-zeroacd.plist

Executable: /Applications/Nokia/Nokia Internet Modem.app/

Contents/MacOS/NokiaInternetModem_icera-zeroacd '

Applications/Nokia/Nokia Internet Modem.app/Contents/

SharedSupport/config/icera-zeroacd.dat'

Details: Exact match found in the whitelist - probably OK

Launchd: /Library/LaunchAgents/

com.sierrawireless.SwitchTool.plist

Executable: /Library/Sierra/SierraDevSupport

Details: Exact match found in the whitelist - probably OK

Launchd: /Library/LaunchAgents/com.citrix.ServiceRecords.plist

Executable: /usr/local/libexec/ServiceRecords.app/Contents/

MacOS/ServiceRecords

Details: Exact match found in the whitelist - probably OK

Launchd: /Library/LaunchAgents/com.citrix.ReceiverHelper.plist

Executable: /usr/local/libexec/ReceiverHelper.app/Contents/

MacOS/ReceiverHelper

Details: Exact match found in the whitelist - probably OK

Launchd: /Library/LaunchAgents/

com.citrix.AuthManager_Mac.plist

Executable: /usr/local/libexec/AuthManager_Mac.app/Contents/

MacOS/AuthManager_Mac

Details: Exact match found in the whitelist - probably OK

Launchd: /Library/LaunchAgents/

com.Nokia.NokiaInternetModem_AppStart.plist

Executable: /Applications/Nokia/Nokia Internet Modem.app/

Contents/MacOS/NokiaInternetModem_AppStart.app/Contents/

MacOS/NokiaInternetModem_AppStart -start '/Applications/Nokia/
Nokia Internet Modem.app/Contents/MacOS/
NokiaInternetModem'

Details: Exact match found in the whitelist - probably OK

Launchd: ~/Library/LaunchAgents/mg.update.plist

Executable: ~/Library/Application Support/mg/MG.app/Contents/
MacOS/MG

Details: Domain name invalid - possibly adware

Launchd: ~/Library/LaunchAgents/

com.macpaw.CleanMyMac3.Scheduler.plist

Executable: '/Users/***/Library/Application Support/CleanMyMac
3/CleanMyMac 3 Scheduler.app' -F -g -n '/Users/***/Library/
Application Support/CleanMyMac 3/CleanMyMac 3
Scheduler.app' --args -scheduled

Details: Exact match found in the whitelist - probably OK

32-bit Applications:

39 32-bit apps

Kernel Extensions:

/Library/Extensions

[Not Loaded] CitrixGUSB.kext (1.0)

[Loaded] ufsd_NTFS.kext (15.0.23 - SDK 10.10)

[Not Loaded] Seagate Storage Driver.kext (5.2.7 (26995) - SDK
10.4)

/Library/Extensions/Seagate Storage Driver.kext/Contents/PlugIns

[Not Loaded] SeagateLeafPowSecDriver_10_4.kext (5.2.7
(26995) - SDK 10.4)

[Not Loaded] SeagateLeafPowSecDriver_10_5.kext (5.2.7
(26995) - SDK 10.5)

[Not Loaded] SeagateDrivelcons.kext (5.2.7 (26995) - SDK 10.4)
/System/Library/Extensions

[Not Loaded] SierraDIPSupport.kext (1.0.0.7)

[Not Loaded] SierraFSRSupport.kext (3.0.0.3)

[Not Loaded] SierraHSRSupport.kext (3.0.0.17 - SDK 10.6)

[Not Loaded] SierralPDirect.kext (1.1.5)

System Launch Agents:

[Not Loaded] 8 Apple tasks

[Loaded] 180 Apple tasks

[Running] 101 Apple tasks

[Killed] 4 Apple tasks

[Other] One Apple task

System Launch Daemons:

[Not Loaded] 37 Apple tasks

[Loaded] 185 Apple tasks

[Running] 113 Apple tasks

[Killed] One Apple task

Launch Agents:

[Running] com.paragon-software.ntfs.notification-agent.plist
(Paragon Software GmbH - installed 2017-09-15)

[Running] com.Nokia.NokiaInternetModem_icera-zeroacd.plist (?
a094f421 - installed 2010-05-06)

[Loaded] com.paragon-software.facebook.agent.plist (? 95fb0bd4
- installed 2016-08-29)

[Loaded] com.microsoft.update.agent.plist (Microsoft Corporation
- installed 2018-07-09)

[Other] edu.mit.appinventor.aiStarter.plist (? e33457f0 - installed
2016-09-17)

[Running] com.sierrawireless.SwitchTool.plist (? f4fe8c02 -
installed 2011-11-16)

[Running] com.citrix.ServiceRecords.plist (? 8e6543d - installed
2016-01-26)

[Running] com.citrix.ReceiverHelper.plist (? 75b63b97 - installed
2016-01-26)

[Other]

com.adobe.ARMDCHelper.cc24aef4a1b90ed56a725c38014c950
72f92651fb65e1bf9c8e43c37a23d420d.plist (Adobe Systems, Inc.
- installed 2018-02-15)

[Loaded] com.google.keystone.agent.plist (Google, Inc. - installed
2018-07-18)

[Not Loaded] com.adobe.AAM.Updater-1.0.plist (? ffb65062 - installed 2018-02-24)

[Loaded] com.citrix.AuthManager_Mac.plist (? 1ce99fae - installed 2016-01-26)

[Running] com.Nokia.NokiaInternetModem_AppStart.plist (? 86da4ce - installed 2010-05-06)

[Not Loaded] com.adobe.GC.Invoker-1.0.plist (Adobe Systems, Inc. - installed 2018-05-31)

Launch Daemons:

[Loaded] com.adobe.fpsaud.plist (Adobe Systems, Inc. - installed 2018-06-25)

[Loaded] com.microsoft.office.licensing.helper.plist (? 6d8cb30e - installed 2014-02-26)

[Loaded] com.adobe.ARMDC.Communicator.plist (Adobe Systems, Inc. - installed 2018-02-15)

[Loaded] com.google.keystone.daemon.plist (Google, Inc. - installed 2018-07-18)

[Running] com.adobe.agsservice.plist (Adobe Systems, Inc. - installed 2018-05-31)

[Running] com.seagate.TBDecorator.plist (? 595582c - installed 2015-11-02)

[Loaded] com.BlueStacks.AppPlayer.bstservice_helper.plist (BlueStack Systems, Inc. - installed 2018-02-18)

[Running] com.paragon-software.ntfsd.plist (Paragon Software GmbH - installed 2017-09-15)

[Loaded] com.microsoft.autoupdate.helper.plist (Microsoft Corporation - installed 2018-07-09)

[Loaded] com.paragon-software.installer.plist (Paragon Software GmbH - installed 2018-02-18)

[Loaded] com.paragon-software.ntfs.loader.plist (Apple - installed 2018-05-29)

[Loaded] com.apple.installer.osmessagetracing.plist (Apple - installed 2018-05-29)

[Loaded] com.macpaw.CleanMyMac3.Agent.plist (? 7f4ba9a8 - installed 2015-09-26)

[Loaded] com.adobe.ARMDK.SMJobBlessHelper.plist (Adobe Systems, Inc. - installed 2018-02-15)

[Running] com.adobe.agmservice.plist (Adobe Systems, Inc. - installed 2018-05-31)

User Launch Agents:

[Loaded] Kuklorest.AppVemoral.plist (Adware - installed 2018-05-16)

[Loaded] Kuklorest.btvlit.plist (Adware - installed 2018-05-16)

[Loaded] com.adobe.AAM.Updater-1.0.plist (? 0 - installed 2018-02-24)

[Running] com.hp.devicemonitor.plist (HP Inc. - installed 2018-07-27)

[Loaded] com.logmein.GoToMeeting.G2MUpdate.plist (Citrix Online LLC - installed 2018-03-27)

[Loaded] Kuklorest.disable.plist (Adware - installed 2018-05-16)

[Not Loaded] com.adobe.GC.Invoker-1.0.plist (Adobe Systems, Inc. - installed 2018-05-31)

[Running] com.seagate.dashboard.plist (? 0 - installed 2017-07-10)

[Loaded] com.macpaw.CleanMyMac3.Scheduler.plist (? 0 - installed 2016-01-27)

[Loaded] mg.update.plist (? 0 - installed 2016-03-03)

[Loaded] com.citrixonline.GoToMeeting.G2MUpdate.plist (Citrix Online LLC - installed 2018-03-27)

[Loaded] Kuklorest.dolnwoad.plist (Adware - installed 2018-05-16)

[Running] com.spotify.webhelper.plist (Spotify - installed 2018-07-27)

[Loaded] Kuklorest.uadpte.plist (Adware - installed 2018-05-16)

[Loaded] com.skype.skype.shareagent.plist (? 0 - installed 2017-11-22)

[Loaded] Manroling.isengard.plist (Adware - installed 2018-05-08)

User Login Items:

Android File Transfer Agent Application (? - installed 2012-10-15)
(~/Library/Application Support/Google/Android File Transfer/
Android File Transfer Agent.app)

Backup and Sync Application (Google, Inc. - installed 2018-05-30)
(/Applications/Backup and Sync.app)

AdobeResourceSynchronizer Application (Adobe Systems, Inc. -
installed 2018-07-13)
(/Applications/Adobe Acrobat Reader DC.app/Contents/Helpers/
AdobeResourceSynchronizer.app)

AdobeResourceSynchronizer Application (Adobe Systems, Inc. -
installed 2018-07-13)
(/Applications/Adobe Acrobat DC/Adobe Acrobat.app/Contents/
Helpers/AdobeResourceSynchronizer.app)

iTunesHelper Application (Apple - installed 2018-07-11)
(/Applications/iTunes.app/Contents/MacOS/iTunesHelper.app)

FSMenuAppLoginItemHelper SMLoginItem (Paragon Software
GmbH - installed 2018-02-18)
(/Applications/Paragon NTFS for Mac 15.app/Contents/Library/
LoginItems/FSMenuAppLoginItemHelper.app)

StartUpHelper SMLoginItem (Spotify - installed 2018-06-29)
(/Applications/Spotify.app/Contents/Library/LoginItems/
StartUpHelper.app)

HP Device Monitor SMLoginItem (HP Inc. - installed 2017-10-24)
(/Library/Printers/hp/Frameworks/HPDeviceMonitoring.framework/
Versions/1.0/Helpers/HP Device Monitor Manager.app/Contents/
Library/LoginItems/HP Device Monitor.app)

Internet Plug-ins:

- o1dbrowserplugin: (installed 2015-12-16)
- AdobeAAMDetect: (installed 2017-08-09)
- FlashPlayer-10.6: (installed 2018-07-10)
- AdobePDFViewerNPAPI: (installed 2018-07-13)
- Silverlight: (installed 2014-08-02)
- QuickTime Plugin: (installed 2018-06-30)
- Flash Player: (installed 2018-07-10)

PepperFlashPlayer: (installed 2018-07-10)
SharePointBrowserPlugin: (installed 2017-09-13)
AdobePDFViewer: (installed 2018-07-13)
googletalkbrowserplugin: (installed 2015-12-11)
CitrixICAClientPlugIn: (installed 2016-01-26)
DirectorShockwave: (installed 2016-02-23)
User Internet Plug-ins:
ZoomUsPlugIn: (installed 2018-04-02)
WebEx64: (installed 2017-07-13)
Safari Extensions:
Pin It Button.safariextz - Pinterest, Inc. - <http://www.pinterest.com/>
(installed 2018-03-04)
Ebates Cash Back.safariextz - Ebates Performance Marketing,
Inc. - <http://ebates.com/> (installed 2018-06-30)
TD Rewards.safariextz - TD Rewards - <http://tdrewards.com>
(installed 2018-02-28)
3rd Party Preference Panes:
Flash Player (installed 2018-06-25)
NTFS (installed 2017-09-15)
Seagate Dashboard for Mac OSX (installed 2017-10-17)
Time Machine:
Skip System Files: No
Mobile backups:
Auto backup: Yes
Volumes being backed up:
Macintosh HD: Disk size: 500.07 GB - Disk used: 377.87 GB
Destinations:
P*****1 [Local]
Total size: 2.00 TB
Total number of backups: 3
Oldest backup: 2017-01-01 13:46:23
Last backup: 2017-01-25 18:20:07
T*****e [Local] (Last used)
Total size: 999.86 GB

Total number of backups: 2
Oldest backup: 2018-01-13 13:39:42
Last backup: 2018-01-13 15:28:48

S*****e [Local]

Total size: 0 B

Total number of backups: 0

Oldest backup:

Last backup:

Top Processes by CPU:

Process (count) Source % of CPU Location

AppYM ? 92 /Volumes/I*****r/I*****p

kernel_task Apple 21

WindowServer Apple 7

AppleSpell Apple 4

com.apple.WebKit.WebContent (2) Apple 1

Top Processes by Memory:

Process (count) Source RAM usage Location

kernel_task Apple 4.85 GB

com.apple.WebKit.WebContent (3) Apple 530 MB

AppYM ? 292 MB /Volumes/I*****r/I*****p

mdworker (16) Apple 184 MB

Safari Apple 166 MB

Top Processes by Network Use:

Process Source Input Output Location

com.apple.WebKit.Networking Apple 6 MB 64 KB

mDNSResponder Apple 44 KB 12 KB

Safari Apple 36 KB 2 KB

apsd Apple 9 KB 11 KB

netbiosd Apple 2 KB 802 B

Top Processes by Energy Use:

Process (count) Source Energy (0-100) Location

AppYM ? 28 /Volumes/I*****r/I*****p

WindowServer Apple 5

Safari Apple 2

com.apple.WebKit.WebContent (3) Apple 2

hidd Apple 1

Virtual Memory Information:

Available RAM 1023 MB

Free RAM 201 MB

Used RAM 7.00 GB

Cached files 822 MB

Swap Used 968 MB

Software Installs (past 30 days):

Name Version Install Date

Microsoft AutoUpdate 4.1.18070503 2018-07-09

Adobe Flash Player 30.0.0.134 2018-07-10

Adobe Pepper Flash Player 30.0.0.134 2018-07-10

iTunes 12.8 2018-07-11

Google Earth 1.2.10.105 2018-07-12

Adobe Acrobat DC (18.011.20055) 18.011.20055 2018-07-13

Adobe Acrobat Reader DC (18.011.20055) 18.011.20055
2018-07-13

Gatekeeper Configuration Data 148 2018-07-16

Clean up:

/Library/LaunchAgents/edu.mit.appinventor.aiStarter.plist

/Applications/AppInventor/commands-for-Appinventor/aiStarter

Executable not found

Diagnostics Information (past 7 days):

2018-07-27 09:31:21 Last Shutdown Cause: 0 - Power loss

2018-07-25 21:44:12 Installer.app CPU

/Volumes/*/l*****p

End of report